



NP – 369



III Semester B.B.A. Examination, February/March 2024

(NEP Scheme) (F + R)

BUSINESS ADMINISTRATION

Paper – 3.2 : Organisational Behaviour

2½ Hours

Max. Marks : 60

Instruction : Answers should be written in English only.

SECTION – A

Answer **any six** sub-questions. **Each** sub-question carries **two** marks. **(6×2=12)**

1. a) What do you mean by motivation ?
- b) Define Organisational Behaviour.
- c) Give the meaning of group conflict.
- d) Mention 2 differences between groups and teams.
- e) What is organisational change ?
- f) Give the meaning of learning.
- g) What do you mean by Democratic Leadership ?
- h) What is Group Dynamics ?

SECTION – B

Answer **any three** questions. **Each** question carries **four** marks. **(3×4=12)**

2. Explain any four determinants of personality.
3. State the functions of a leader.
4. Discuss the importance of study of organisational behaviour.
5. Briefly explain the process of Organisational Change.
6. Discuss the reasons for the formation of groups.

P.T.O.



SECTION – C

Answer **any three** questions. Each question carries **twelve** marks. **(3×12=36)**

7. Briefly explain the components and sources of attitude.
 8. Explain Herzbergs two factor theory.
 9. Discuss various conceptual models of organisational behaviour.
 10. Define Leadership. Explain the qualities of a successful leader.
 11. Organisational behaviour is Inter-disciplinary subject. Explain.
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